

#### ITANGAZO RYO KWIRINDA IVANGURA:

Corewell Health yubahiriza amategeko arengera ikiremwa muntu ya leta akurikizwa kandi ntivangura ishingiye ku bwoko, ibara ry'uruhu, igihugu umuntu akomokamo, imyaka, ubumuga, cyangwa igitsina. Corewell Health ntiheza abantu cyangwa ngo ibafate mu buryo butandukanye kubera ubwoko, ibara ry'uruhu, igihugu umuntu akomokamo, imyaka, ubumuga cyangwa ikindi kintu cyose cyashingirwaho kibuzwa n'amategeko.

#### NEMEYE:

- Gusuzumwa no kuvurwa n'abatanga serivisi, abimenyereza umwuga wo kuvura, abanyeshuri, n'abandi banyamwuga bita ku buzima muri Corewell Health. Ibi bishobora kuba uhibereye, mu gihe cy'abaganga basurira hamwe abarwayi, ubuvuzi bukoresha ikoranabuhanga, gufata amajwi n'amashusho, gufata amafoto n'ibikoresho bifata amajwi. Ibi bikoresho bishobora gukoreshwa mu kuvura/gusuzuma cyangwa ku buryo bukoreshwa mu buvuzi, siyansi na/cyangwa umutekano bwite.
- Nk'uko byaganiriweho kandi bikemeranywa, utanga serivisi ashobora guhindura na/cyangwa ubuvuzi bw'umwana wanje kugira ngo yungukire mu buzima bwanje.
- Ndamutse naje kubyara, utanga serivisi n'abandi banyamwuga bita ku buzima bashobora kwita ku mwana wanje.
- Iyo ndi muri randevu aho abaganga basurira hamwe abarwayi, njya muri iyi randevu hamwe n'abandi barwayi. Muri izi randevu, umpa serivisi ashobora gusangiza abandi amakuru bwite anyerekeyeho.
- Utanga serivisi ashobora kubona ingerofatizo z'amaraso yanje, inkari n'andi matembabuzi yo mu mubiri/umubiri ("ingero fatizo"). Mpaye utanga serivisi uruhushya rwo kubika no kubungabunga izi ngero fatizo mu rwego siyansi no kwigisha ndetse no gukora ibindi bizami bifitanye isano n'isuzuma ry'izi ngero fatizo. Utanga serivisi ashobora kubika izi ngero fatizo uko abihisemo.

#### NSOBANUKIWE KO:

- Nzabaza ibibazo.
- Ndabizi ko ubuvuzi bwo kubaga atari siyansi mpamo. Nta muntu wansezeranyije cyangwa wanyizeje ibijyanye n'ibizava mu buvuzi bwanje, kwitabwaho, cyangwa ibizami nkorerwa muri Corewell Health.
- Abanyeshuri n'abakozi bashobora kureba amakuru y'ubuvuzi bwanje ku mpamvu zo kwigisha cyangwa gukora ubushakashatsi.
- Umukozi azagenzura uwo ndi we. Azabaza icyo nzaba narakoze. Ibi bikorwa kugira ngo bandinde.
- Bamwe mu batanga serivisi n'abakozi ba Corewell Health. Ndabizi ko Corewell Health idashinzwe ubuvuzi bwabo cyangwa ibindi bikorwa. Ndabizi kandi ko bazampa fagitire zitandukanye kabone nubwo bampera serivisi aho Corewell Health ikorera. Nzakorana n'ibiro byabo kugira ngo basubize ibibazo ku bwishingizi.
- Itegeko rya Michigan ryemerera abatanga serivisi z'ubuzima gupima HIV (virusi itera AIDS) mu maraso yanje cyangwa Epatite nta ruhushya mbahaye mu gihe umuntu watanze ubufasha kuri dosiye yanje akoze ku maraso yanje cyangwa amatembabuzi.
- Kopi y'Amabwiriza agenga kwemererwa Ubufasha bw'Amafaranga ya Corewell Health araboneka uyasabye aho biyandikishiriza no ku rubuga rwacu kuri:
  - Corewell Health Southeast Michigan:  
<https://www.beaumont.org/patients-families/billing/financial-assistance>
  - Corewell Health Southwest Michigan:  
<https://www.spectrumhealthlakeland.org/patient-visitor-guide/patient/billing/financial-assistance>
  - Corewell Health West Michigan:  
<https://www.spectrumhealth.org/billing/financial-assistance>
- Corewell Health ntizihanganira ivangura rikorerwa utanga serivisi uwo ari we wese, abandi banyamwuga batanga serivisi z'ubuzima cyangwa abakozi kubera ubwoko, ibara ry'uruhu, igitsina, igihugu umuntu akomokamo, imyaka, ubumuga, igitsina cyangwa ikindi kintu gishingirwaho kitemewe na guverinoma, leta cyangwa itegeko ry'imbere mu gihugu.
- Uburwayi bwanje butumye noherezwa ku nzobere, Nsobanukiwe ko nzabazwa amahitamo yajnje. Nzagira amahirwe yo kuba Corewell Health izavugisha utanga serivisi nihitiyemo cyangwa niba ntawe mfite nshaka, utanga serivisi wigenga uva ku "rutonde rw'abahamagarwa" rwa Corewell Health azahamagarwa. Nemeye fagitire mpabwa na sosiyete y'ubwishingizi kuri serivisi za kinyamwuga zitangwa n'uyu utanga serivisi yaba ari muri gahunda y'ubwishingizi bwanje cyangwa atayirimo.

**BYARANGIYE ➔**

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# RUSANGE, KUVURWA NO GUTANGAZWA KW'AMAKURU (BIRAKOMEYE)

Paji ya 2 muri 4

## NSOBANUKIWE KO: (BIRAKOMEZA)

- Uru ruhushya rumara umwaka (1) umwe uhoreye igihe ndushyiriyeo umukono.

## AMAKURU Y'UBUVUZI YANJYE:

- COREWELL HEALTH ISHOBORA GUTANGAZA AMAKURU Y'UBUVUZI BWANJYE KURI:
  - Amasosiyete y'ubwishingizi, ubwishingizi n'abayobozi kugira ngo bishyurwe serivisi njyewe cyangwa umwana wanje ahawba/ duhabwa.
  - Ibigo bya leta nka Medicare na Medicaid cyangwa hakurikijwe uko bisabwa n'itegeko.
  - Abampa serivisi cyangwa abandi bagira uruhare mu kumvura none no mu gihe kizaza.
  - Umukoresha wanje, iyo amakuru yerekeye ubuvuzi cyangwa serivisi zishyuwe n'umukoresha, cyangwa ku zindi mpamvu zemewe hakurikijwe amategeko.
  - Umuntu uwo ari we wese cyangwa ikigo gishinzwe kwishyura fagitire yose cyangwa igice cyayo.
- Nemeye ko Corewell Health yafata ifoto y'umwana wanje ikayibika mu makuru yanje y'ubuvuzi abitse mu buryo elegitoronike. Nsobanukiwe ko Corewell Health izakoresha iyi foto ku mpamvu z'umwirondoro hagamijwe kunoza uburyo urwaye afatwa.
- Nsobanukiwe ko Corewell Health izabika amakuru y'ubuvuzi yanje cyangwa y'umwana wanje hakurikijwe itegeko rya leta, itegeko rya guverinoma n'amabwiriza. Nsobanukiwe kandi ko amakuru yanje y'ubuvuzi ashobora kubikwa mu buryo elegitoronike kandi ashobora cohorezwa cyangwa akakirwa n'abandi batanga serivisi z'ubuzima na/cyangwa abishyura mu buryo elegitoronike. Ibi bikubiyemo isuzuma nakorewe (ikibazo mfite), ubuvuzi (ikiri gukorwa kugira ngo ndusheho kumera neza), n'ubuvuzi cyangwa amakuru y'imiti nandikiwe. Ibi bizaba bikubiyemo kandi ibisobanuro byerekeye ubuzima bwanje bwo mu mutwe, indwara zandura (nka HIV), n'ibindi bibazo nk'ibiyobyabwenge cyangwa ikoresha ribi ry'inzoga.
- Ntanze uruhushya ko amakuru yanje y'ubuzima arinzwe (PHI) yoherezwa MyChart (urubuga rw'umurwayi) konti. MyChart ni urubuga rwa interineti rutekanye rutuma mbona, nakira kandi ngacunga amakuru yerekeye ubuzima bwanje.
- Nsobanukiwe ko amakuru yanje y'ubuzima arinzwe (PHI) ashobora kuba akubiyemo amakuru bwite cyane (urugero, uburwayi bw'umubiri/mu mutwe, inzoga/gukoresha nabi ibiyobyabwenge, uburwayi bwandurira mu mibonano mpuzubitsina (STIs), HIV/AIDS, etc.). Iyo mpaye umuntu uruhushya rwo kwinjira ku rubuga rwa MyChart cyangwa ngasaba ko ko PHI yanje isangizwa urundi ruhande, urwo ruhande rundi rushobora kubona PHI yanje (ashobora kuba akubiyemo amakuru bwite). Mu guha abandi uburenganzira bwo kwinjira kuri PHI, Mba nemeye ko ashobora kubona amakuru yanje bwite cyane harimo n'uko mpagaze mu bijyanye na HIV/AIDS.
- Rimwe na rimwe, Corewell Health isabwa n'itegeko gutangaza amakuru y'ubuvuzi ku kigo nk'ishami rishinzwe ubuzima. Ibi bishobora kuba bikubiyemo amakuru yerekeye HIV, TB n'izindi ndwara.
- Iyo mpawe taransiferi mu bindi bitaro, abaha serivisi Corewell Health /abimenyereza umwuga bashobora kugera ku makuru yanje y'ubuvuzi kugira ngo bakurikirane ubuvuzi mpabwa na/cyangwa bakoreshe amakuru mu bushakashatsi bwo mu buvuzi.

## IMENYESHA RY'UBUZIMA BWITE:

- Mfite uburenganzira n'inshingano iyo njyewe cyangwa umwana wanje ahawе duhawе/ ahawе serivisi. Nagize amahirwe yo kwakira Kopi y'Imenyesha ku kubahiriza Ubuzima Bwite kandi nabonye n'amahirwe yo kubaza ibibazo ku makuru ari mu Imenyesha.

## IBINTU BY'AGACIRO:

- Corewell Health yifuza ko abarwayi bayo basiga ibintu by'agaciro mu rugo cyangwa bakabisigira abagize umuryango. Nemeye ko Corewell Health idashinzwe kurinda umutungo wanje.

## UBURENGANZIRA BW'UMURWAYI NO GUTANGA IBIREGO KURI SERIVISI USTISHIMIYE

- Nsobanukiwe ko nshobora gutanga impungenge cyangwa ikirego nta bwoba mfite bwo kwihiurwaho cyangwa kwihiurwaho. Hazakoreshwa imbaraga mu gushakira ibisubizo impungenge zanje ku buryo bwihiuse cyangwa mu gihe gikwiye. Ndamutse mfite ikibazo ku burenganzira bwanje nk'umurwayi, Nshobora kubaza ibibazo. Nomero yo guhamagara ni:

Corewell Health Southeast Michigan - 947.522.1472

Corewell Health Southwest Michigan - 269.932.9367

Corewell Health West Michigan - 855.613.2262

Nshobora kandi kubwira impungenge mfite Uhagarariye Uko abarwayi bafatwa n'umuryango aho mpererwa ubuvuzi.

**RUSANGE, KUVURWA NO  
GUTANGAZ AMAKURU  
INFORMATION  
(BIRAKOMEZA)**

**Paji ya 3 muri 4**

Patient Name
DOB
MRN
Physician
CSN

**UBURENGANZIRA BWO GUHAMAGARA (BIRAKOMEZA)**

- Nahaye Corewell Health telefone y'aho ntuye na /cyangwa nomero za telefone na aderesi imeyiri. Nemeye kwakira abahamagara telefone zihamagara n'izafashwe amajwi mbere, ubutumwa bwanditse na/cyangwa imeyiri biva muri Corewell Health na/cyangwa abakozi bayo/izindi mpande. Iri tumanaho rishobora kubamo gusabwa kwishyura fagitire. Mfite inshingano zo kwishyura amafaranga akareshwa mu itumanaho ngirana n'umpa/abampa serivisi. Ubu burenganzira butangwa ku bushake. Nshobora kuvurwa nubwo na ba ntatanze "uruhushya rwo kunyandikira".
- Ubutumwa bwanditse bwo muri Corewell Health bushobora kuba bukubiyemo itariki n'igihe randevu izabera, izina ry'umpa serivisi, izina na aderesi y'ahantu randevu yanje izabera, n'icyo ngomba kumenya kugira ngo nitegure randevu yanje, amafaranga ndimo, cyangwa amakuru y'ubuzima makeya.
- Mpaye Corewell Health uburenganzira bwo kohereza ubutumwa bwanditse budasobetse bwanditse kuri telefone mfite kuri dosiye yanje mu makuru y'ubuzima ya Corewell Health yanje. Nsobanukiwe ko:
  - Ubutumwa bwanditse budasobetse. Amakuru y'ubuzima yoherejwe mu butumwa bwanditse budasobetse ashobora gufatwa cyangwa kubonwa n'abandi. Hari ibindi byago ko ubutumwa bwanditse budasobetse harimo ubutumwa bwanditse bwoherejwe ahataraho, ubutumwa bwohererejwe abandi, n'ubutumwa bubitse kuri mugabuzi zidafite umutekano. Mu guhitamo kwakira amakuru y'ubuzima yawe biciye mu butumwa bwanditse budasobetse, uba uzi kandi wemeye ibi byago.
  - Ubu burenganzira bukomeza kugira agaciro kugeza mbutesheje agaciro cyangwa nkisubiraho ku ruhushya rwanje nari natanzo rwo kwakira ubutumwa bwanditse.
  - Nshobora gutesha agaciro cyangwa kwisubiraho kuri uru ruhushya, uretse kugera ku kigero cy'igikorwa cyakozwe mbere yo kwakira iteshagaciro cyangwa kwisubiraho, mpamagara:

Corewell Health Southeast Michigan - 248.597.2727

Corewell Health Southwest Michigan - 269.982.9300

Corewell Health West Michigan - 877.308.5083

**UBURENGANZIRA BWO KWAKIRA UBWISHYU NO GUTANGA FAGITIRE**

- Corewell Health ifite uburenganzira bwo kwishyuza uruhande urwo ari rwo rwose no kunyishyuza. Mpaye Corewell Health uburenganzira bwo gukora mu izina ryanje bukanyishyuriza urundi ruhandede rwose no kwemeza sheki zinyishyurwa na/cyangwa Corewell Health.
- Mpaye uburengenzira isosiyete y'ubwishingizi iyo ariyo yose, ishinzwe kwishyura ubuvazi mpabwa, na Corewell Health kuri serivisi nahawe. Nsobanukiwe ko mfite inshingano zo kwishyura amafaranga yose naciwe atarishyuwe n'ubwishingizi.
- Nsabye ko amafaranga ngomba kwishyurwa mberewemo y'ibyo mfitiye uburenganzira ngenerwa na Medicare (mu izina ryanje) yishyurwa Corewell Health kuri serivisi iyo ariyo yose nahawe na Corewell Health cyangwa naherewe mubitaro byayo.
- Nemeye ko konti yanje nitishyurwa kandi igihe cyageze, Corewell Health ishobora kwifashisha umwunganizi mu by'amategeko na/cyangwa ikigo gishinzwe kwishyuza. Nzaba mfite inshingano zo gusubiza Corewell Health ibigizi byose, amafaranga yaciwe n'amafaranga agenda mu kwishyuza amafaranga aberewemo. Ibi bikubiyemo, ariko ntibigarukira ku, nyungu yumvikana, amafaranga atangwa mu iburana hatanzwe ikirego hamwe n'amafaranga yishyurwa umwunganizi mu by'amategeko yumvikana na/cyangwa amafaranga yishyurwa ikigo gishinzwe kwishyuza harimo n'amwe ashingiye ku ijanisha ry'umwenda.
- Nemeye ko amakuru yatanzwe na njye kugira ngo nishyurwe ari ukuri. Ndabizi ko kubanza kwemererwa cyangwa kubanza guhabwa uruhushya rwa serivisi ari inshingano zanje.
- Iyo ntashaka ko Corewell Health itanga fagitire y'ubwishingizi bwanje, ngomba kuyimenesha mu gihe cyo guhabwa serivisi.
- Corewell Health ishobora kubona raporo y'inguzanyo kugira ngo igene niba nemerewe kugabanyirizwa ibitishingiwe (kwiyishyurira) cyangwa porogaramu y'ubufasha bw'amafaranga. Ibi ntibagira ingaruka ku bushobozi bwanje bwo kwishyura inguzanyo
- Ababyeyi bahawe gatanya b'Umurwayi utujuje imyaka y'ubukure:
  - Sisitemu ibika amakuru y'ubuvazi ya Corewell Health yemerera umubyeyi umwe/umwishingizi gushyirwaho nk' umwishingizi (umuntu ushinzwe kwishyura fagitire). Ababyeyi bashinzwe guhana amakuru (hagati yabo) ku bijyanye no kwishyura amafaranga ayariyo yose yaciwe atishyurwa n'ubwishingizi.

**BYARANGIYE ➔**

# RUSANGE, KUVURWA NO GUTANGAZWA KW'AMAKURU (BIRAKOMEYE)

Paji ya 4 muri 4

## UBURENGANZIRA BWO KWAKIRA UBWISHYU NO GUTANGA FAGITIRE (BIRAKOMEZA)

- Umurwayi Uvurwa Ataha wa Medicare:

- Nziko amategeko ya Medicare atuma niyishyurira imiti mfata ku giti cyanje mu gihe ntarwariye mu bitaro. Imiti umuntu afata ku giti cye ubusanze ni imiti mfata nta bufasha bwa kinyamwuga mpawe ariko ashobora gutangwa n'umukozi Utanga serivisi ku barwayi bavurwa bataha nk'Ishami ry' Indembe, ishami rishinzwe abarwayi bavurwa bataha cyangwa ubuvuzi bugamije kureba ibyo umurwayi akeneye ngo ashirwe mu bitaro. Medicare isaba ibitaro guha fagitire z'ubu buvuzi abarwayi ba Medicare cyangwa izindi mpande zishyura. Abagenerwabikorwa ba Medicare Igice D bashobora guha fagitire Medicare Igice D aho biba bishoboka ko basubizwa amafaranga y'iyi miti hakurikijwe ibikoresho byo kwiyandikisha bya gahunda y'imiti ya Medicare.

## GUTANGA INSHINGANO

- Mipaye inshingano Corewell Health:
  - Ibyo ngenerwa byose, ibyo nsaba, n'ubundi burenganzira bwose, harimo n'uburenganzira bwo gutanga fagitire no kuvugana n'urundi ruhande rwose hagamijwe gushaka kwishyurwa, bijyanye n'amafaranga ncibwa na Corewell Health.
  - Uburenganzira bwo gutanga ikirego no gutanga ubufasha mu rubanza urwo ari rwo rwose cyangwa urubanza rurimo amafaranga ncibwa na Corewell Health.
  - Uburenganzira bwo gukora ikindi gikorwa icyo ari cyo cyose kugira ngo hashakwe amafaranga nishyura naciwe na Corewell Health.
- Izi nshingano zikubiyemo, ariko ntizigarukira, ku burenganzira bwo kujuririra kwangirwa kwishyurira amafaranga naciwe na Corewell Health n'uwishyura uwo ari we wese, harimo gahunda y'ibyo ngenerwa biterwa inkunga n'umukoresha, amabwiriza y'ubwishingizi cyangwa kwishyurira ubwishingizi buteganywa n'itegeko cyangwa amasezerano.
- Mipaye kandi Corewell Health inshingano, kandi nemeye ko nkuyeho, uburenganzira ubwo ari bwo bwose cyangwa bwose, bwo kwishyura, gutangaza cyangwa kugumana amafaranga naciwe na Corewell Health, cyangwa gukora ikindi gikorwa cyose cyatuma kwishyura bitagenda neza cyangwa gusubizwa amafaranga naciwe na Corewell Health.
- Nshyizeho kandi Corewell health nk'umpagarariye wemewe mu rwego rwo kwishyuza amafaranga naciwe na Corewell Health. Mipaye kandi Corewell Health gukora mu izina ryanje mu kwishyuza ibyo ngenewe byose, harimo n'lbigenwa n'itegeko rirengera abakozi bari mu ikiruhuko cy'izabukuru ryo mu w' 1974, hamwe no kujuririra igenwa ry'ibyo ugnerwa ritari mu nyungu zawe. Nemeye gufasha Corewell Health gukurikirana ibyo ngenerwa byose mu rwego rw'ubwishingizi kandi nemera kwishyura amafaranga uwishingiwe afatanya kwishyura n'umwishingizi, amafaranga uwishingiwe afatanya kwishyura n'umwishingizi n'amafanga uwishingiwe yiyishyurira asabwa n'ubwishingizi.
- Mipaye uburenganzira Corewell Health kandi nyigiriye inama yo gukoresha inyungu zituruka ku mafaranga yose yagarujwe ku yo naciwe na Corewell Health.

## ISEMURANYANDIKO

- Nsobanukiwe ko nshobora kubona iyi nyandiko mu zindi ndimi igithe mbisabye.

## UMUKONO/IMIKONO Y'UMURWAYI

Nasomye iyi fishi kandi ndayisobanukiwe. Ibibazo byanje byose byasubijwe.

**IGIHE** \_\_\_\_\_  ZA MU GITONDO  Z'IKIGOROA **ITARIKI** \_\_\_\_\_ Umukono w'umurwayi \_\_\_\_\_  
▪ Umurwayi afite munsi y'imyaka 18 cyangwa ntiyashobora gutanga uburenganzira \_\_\_\_\_  
**IGIHE** \_\_\_\_\_  ZA MU GITONDO  Z'IKIGOROA **ITARIKI** \_\_\_\_\_ Umubyeyi/Umwishingizi umukono \_\_\_\_\_  
Amazina mu nyuguti nkuru \_\_\_\_\_

## UMUKONO/IMIKONO Y'UMUKOZI

**IGIHE** \_\_\_\_\_  ZA MU GITONDO  Z'IKIGOROA **ITARIKI** \_\_\_\_\_ Umuhamya \_\_\_\_\_  
UMUHAMYA WA KABIRI NI NGOMBWA KO ABAYEMEZA MU MVUGO  
**IGIHE** \_\_\_\_\_  ZA MU GITONDO  Z'IKIGOROA **ITARIKI** \_\_\_\_\_ Umuhamya \_\_\_\_\_

## SERIVISI ZO GUSEMURA

Nemeje ko nase mye, nkoreshoje ubushobozi bwanje bwose bushoboka, mvana kandi nshyira mu rurimi rw'ibanze rw'uwitabiriye rwavuzwe, \_\_\_\_\_, ibyavuzwe mu magambo byose n'abari bahari mu gihe cyo gutanga uburenganzira ufite amakuru ahagije.

**IGIHE** \_\_\_\_\_  ZA MU GITONDO  Z'IKIGOROA **ITARIKI** \_\_\_\_\_ Umusemuzi umukono \_\_\_\_\_  
Izina ry'umusemuzi (mu nyuguti nkuru) \_\_\_\_\_